**CATHERINE NDUKU**

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**DOB: 2nd March 1995**

**OBJECTIVE:**

Recent graduate with good technical experience seeking new opportunities at a reputable company that will utilize my capabilities and potential and pursue a fulfilling career in ICT.

**EXPERIENCE:**

**Technical Support Officer, African Boma - September 2018 to May 2019**

* Monitor and maintain the computer systems and networks for the organisation.
* Installing and configuring computer systems, diagnosing hardware and software faults.
* Solving technical and application problems.
* Support for developers, integration, and implementation of the Daraja Developer portal from Safaricom PLC. Acquired knowledge on MPesa APIs, and integrated it with their online system ecommerce system.

**Technical Support, Survey of Kenya - February 2017 to September 2017**

I worked in the ICT Department undertook the following duties and functions:

* Training on company’s software suite and installation.
* Configured printers for users.
* Activate data points for users who had moved to areas where they needed network.
* Configuring of Cisco IP for users and setting them for users.
* Make Ethernet cables for users.
* I re-terminated cables for the users whose RJ-45 clips were not working.
* Software installation and setup for users. These include ICS and GIS.

**Data Verification Associate, Survey of Kenya - February 2017 to September 2017**

I worked in the Geospatial Data Management department and undertook the following duties and functions:

* Management of data needed for old and new clients in the company.
* Report Presentation to management for Decision Making Support.

**Network Engineer, IT Precision Ltd - August 2015 to December 2015**

* Developed and set up a WIFI network for Geek Mergence Ltd, Roysambo.

**Sales Promoter, Zenko Company Marketing - May 2014 to August 2014**

* Worked with Zenko Company as sales promoter for Hanan tissues and Bella tissues.

**Sales Promoter, EXP Marketing - January 2014 to March 2014**

* Worked as a sales promoter for EXP Marketing. I dealt with products from Haco Industries and Cadbury Kenya Limited.

**EDUCATION:**

**2018** B.Sc. Information Technology, Jomo Kenyatta University of Agriculture and Technology

**2018** Certificate in Computer Packages, Glasa College of Professionals

**2013** Kenya Certificate of Secondary Education, Muthale Girls School

**2009** Kenya Certificate of Primary Education, Malivani A.I.C Boarding primary

**TECHNICAL SKILLS:**

* Networking
* System Administration
* Software Installation and Setup
* Platform and API Integration
* MPesa API Integration
* MySQL and DB management
* Digital Marketing
* MS office suite

**INTERESTS:**

* Traveling, Mentoring, Swimming, Reading

**REFERENCES:**

**Benson Lui**

Geospatial Data Management officer

Survey of Kenya Ruaraka

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